







Terminal 4 - Check-in and mezzanine level

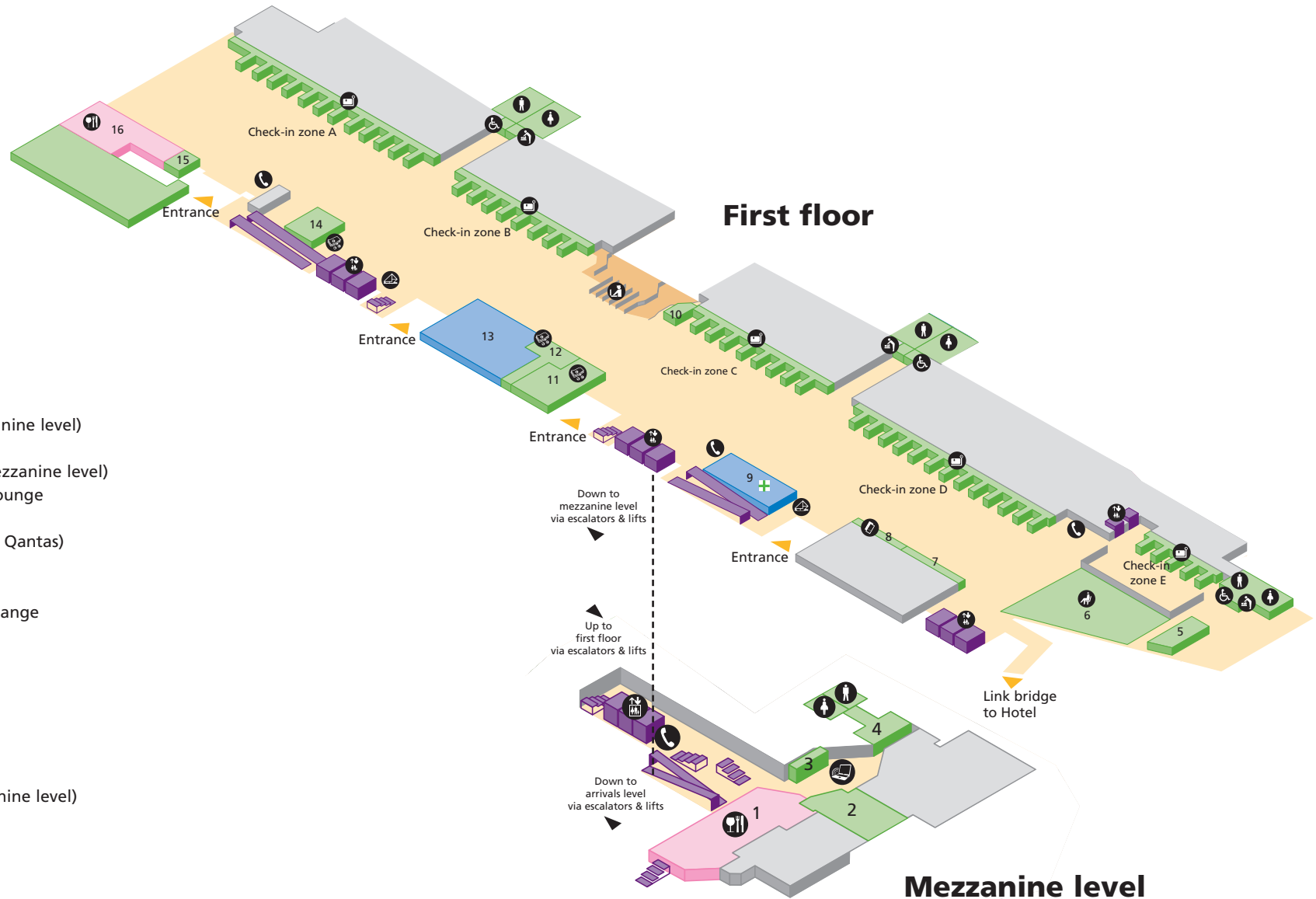
- Public areas
- Passenger areas

Services

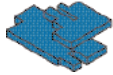
-  Accessible toilet
-  Babycare
-  Bureau de change
-  Check-in
-  Lift
-  Postbox
-  Restaurant / Café / Pub
-  Security
-  Telephone
-  Tickets
-  Toilet men
-  Toilet women
-  Voyager Entertainment (Mezzanine level)
-  Internet (Mezzanine level)
-  Yotel (24 hour hotel rooms, Mezzanine level)
-  British Airways Skyflyers Solo lounge
-  Reserved seating
-  British Airways ticket desk (inc. Qantas)
-  Airline ticket sales
-  VAT returns
-  American Express bureau de change
-  Travelex bureau de change
-  Excess Baggage Company
-  Sri Lankan Airways

Shopping & restaurants

-  1 J D Wetherspoon – Bar (Mezzanine level)
-  9 Boots +
-  13 WHSmith
-  16 Caffé Nero






























Terminal 4 - Arrivals & mezzanine level





- Public areas
- Passenger areas

Services

-  Accessible toilet
-  Babycare
-  Restaurant / Café / Pub
-  Baggage enquiries
-  Baggage reclaim
-  Bureau de change
-  Cash machines
-  Information
-  Lift
-  Meeting point/MeetMe service
-  Shower
-  Taxi
-  Ticket sales
-  Toilet men
-  Toilet women
-  Wireless hotspot
-  Voyager Entertainment (Mezzanine level)
-  Internet (Mezzanine level)
-  Yotel (24 hour hotel rooms, Mezzanine level)
-  British Airways baggage enquiries
-  Baggage enquiries
-  Excess baggage/left luggage
-  Taxi information
-  Sky Diamond
-  British Hotel Reservation Centre (BHRC)
-  BAA information desk
-  Meeting point/MeetMe service

Shopping & restaurants

-  1 J D Wetherspoon – Bar (Mezzanine level)
-  22 WHSmith
-  26 World Duty Free (Arrivals only)
-  27 Starbucks



Terminal 4 - Departures



- Public areas
- Passenger areas

Services

- Accessible toilet
- Airline lounge
- Babycare
- Bureau de change
- Information
- Lift
- Postbox
- Restaurant / Café / Pub
- Shower
- Toilet men
- Toilet women
- Wireless hotspot
- 11 Travelex bureau de change
- 14 British Airways - Serenity Lounge
- 18 Shopping information area
- 19 American Express bureau de change
- 20 Security desk
- 23 BA information desk
- 26 VAT returns
- 27 Travelex bureau de change
- 32 American Express bureau de change
- 42 Internet

Shopping & restaurants

- 2 WHSmith
- 5 Chocolate Box
- 6 Sunglass Hut
- 7 J D Wetherspoon – Bar
- 8 JD Sports
- 9 Tumi
- 10 Tie Rack
- 12 Boots (sandwiches & snacks)
- 13 Thomas Pink
- 15 Harrods
- 16 Asprey
- 17 Burberry
- 21 Harrods – Loewe & Valentino – Mont Blanc
- 22 World Duty Free
- 24 Costa Coffee
- 28 Harrods – Cartier – Dunhill – Ferragamo – Versace – Zegna
- 30 Best of the Best
- 31 Sunglass Hut
- 34 Est Bar Deli
- 35 Dixons Tax Free
- 36 Borders
- 37 HMV
- 38 Rolling Luggage
- 39 Mulberry
- 40 WHSmith
- 41 Escada
- 43 Starbucks

Gate 1-6
AMT Coffee, Internet,
Multi faith prayer area
& Gate lounges



Gates 10-20, Garfunkel's
& Holideck lounge